



CONTEMPORARY
CHANDELIER
C O M P A N Y

TERMS & CONDITIONS

1. Design & Quotation

Design initiations and quotations are based on architectural information supplied by you 'the client' and are undertaken by us 'the supplier'.

It is the client's responsibility to check all dimensions, quantities and drawings are correct and in accordance with specifications as agreed with you, 'the client', prior to ordering.

Quotations are valid for 6 weeks from the issue date.

Upon acceptance of the quotation, we will then confirm all details of the order along with a request for payment. It is the client's responsibility to check that all details are correct and in accordance with their instructions.

2. Payment

We, 'the supplier', will issue you with a deposit invoice for 60% of the total order unless agreed otherwise. This is a non-refundable deposit.

Deposit payment is due in full prior to commencement of works.

We 'the supplier' will issue you with a balance invoice prior to shipment or after installation as specified on your quotation, unless agreed otherwise

All prices on quotations and invoices are in GB Pounds Sterling.

3. VAT

All goods delivered to countries within the EU are subject to the standard rate of 20%

4. UK Delivery / Installation

Delivery will be booked and agreed with the client in accordance with our installation schedule. Should you require delivery at a particular date or time, a third party courier service can be arranged to ship your chandelier. Additional charges may apply.

A mutually convenient delivery / installation date will be agreed upon completion of your order. Any changes to this date after agreement from you, 'the client', without prior written agreement will incur an additional installation cancellation charge.

We, 'the supplier', have the right to refuse installation if we are not satisfied that structural, mechanical and electrical provisions referred to in the quotation have been met by you, 'the client', or your contractors.

If we, 'the supplier', arrive at site to find additional work is needed other than that agreed on the order, we will upon agreement with you, 'the client', undertake the additional work, which will be subject to additional charges. These additional works will be invoiced separately upon completion.

Scaffold and access requirements will be discussed and agreed prior to any installation booking.

Additional or specialist equipment that requires hiring or providing will be discussed and agreed with client prior to installation.

5. International Delivery

All prices quoted are in GB Pounds Sterling and are ex works, unless a courier cost is included within the quotation. All export deliveries are under DAP (formerly DDU) terms and do not include import duties, local sales taxes, customs storage, or any other special requirements or unforeseen charges, which are the responsibility of the consignee.

Transit times may be given but are subject to customs clearance.

NOTE: Please do not book any tradespeople to fit goods ordered from us until you have received the items. Using a third party shipper, it is difficult for us to guarantee exact delivery times. We do NOT accept any responsibility for costs relating to the late or early delivery of products ordered from us.

Please note:

On receipt of your purchase it is essential that the items are thoroughly checked. Any breakages or missing items must be reported in writing to sales@contemporarychandeliercompany.co.uk within 72 hours. We will help resolve any problems reported after this point but reserve the right to pass on any associated costs.

6. Warranty of goods supplied

If goods are faulty or not fit for purpose, they are covered by a standard one year warranty. We accept no responsibility for misuse or accidental damage. Any item found to be faulty as a result of misuse or incurred damage will not be covered by warranty and charged accordingly.

7. Copyright:

All designs are © Iestyn Davies 2017